

Factory Reset an IX Station

How to factory reset an IX Door or Master Station.

Cause

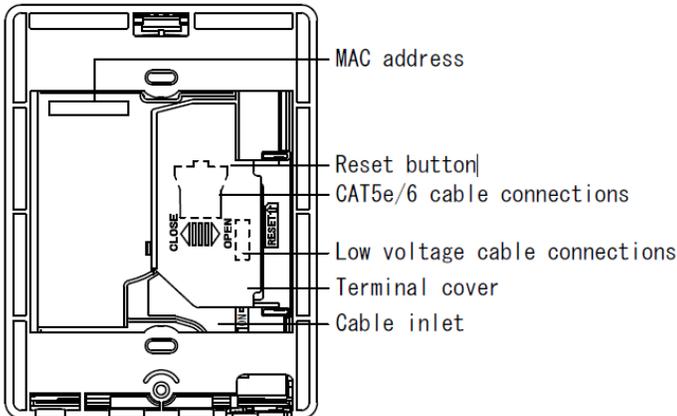
If the IP address or user information for an IX device is lost, the following procedures will help set the IX device into a "maintenance mode" that will allow you to manually initialize an individual device.

Solution

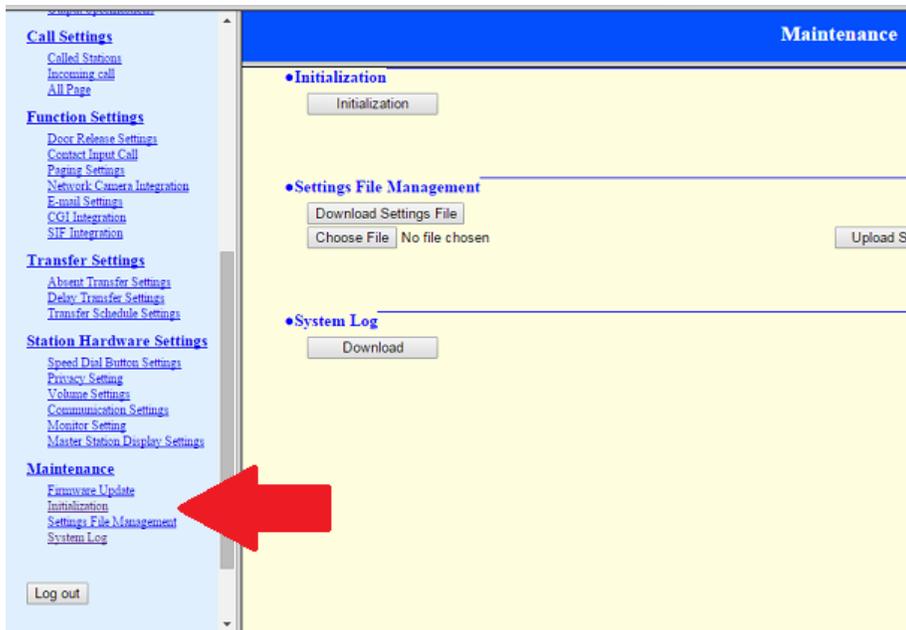
To factory reset an **IX-Door** station, use the following steps.

- Ensure the PC IP address in the default range (i.e. **192.168.1.100**) before beginning this process.
- With power **ON**, turn the IX-Door station over to the back side.
- The **RESET** button is located under the plastic lid, next to the RJ-45 ethernet connection.
- Press and **HOLD** the reset button for 3-5 seconds, the LED light on the front should begin to flash. Release the button once flashing begins.

<Back>

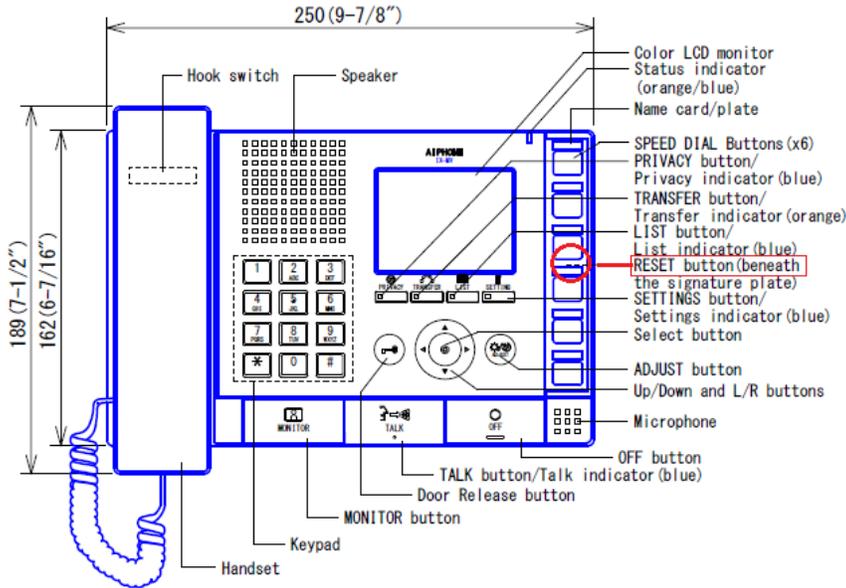


- This will set the IX-Door station to its **DEFAULT** IP address (**192.168.1.160**) for exactly 1 minute.
- Using a web browser (IE8+ preferred), browse to the unit by typing in "**https://192.168.1.160/webset.cgi?login**" (If this process takes longer than 60 seconds, you may have to repress the reset button to try again.)
- Type in "**admin**" for the username and password, then look for **INITIALIZE** (bottom left). Select this to initialize the device.

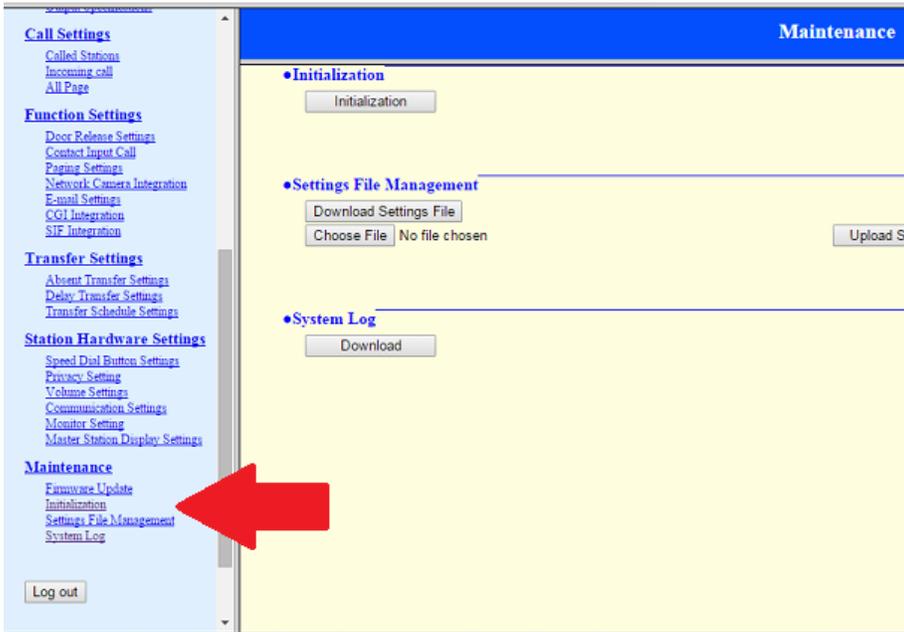


To factory reset an **IX-MV** station, use the following steps.

- Ensure the PC IP address in the default range (i.e. **192.168.1.100**) before beginning this process.
- With power **ON**, have the device right-side-up and facing you.
- The **RESET** button is located under the plastic covering for the **SPEED DIAL** buttons on the right-hand side of the device.
- Press and **HOLD** the reset button for 3-5 seconds, the LED light on the front should begin to flash. Release the button once flashing begins.



- This will set the IX-MV station to its **DEFAULT** IP address (**192.168.1.160**) for exactly 1 minute.
- Using a web browser (IE8+ preferred), browse to the unit by typing in "**https://192.168.1.160/webset.cgi?login**" (If this process takes longer than 60 seconds, you may have to repress the reset button to try again.)
- Type in "**admin**" for the username and password, then look for **INITIALIZE** (bottom left). Select this to initialize the device.



For more details about the features and information above, please contact Technical Support between 6:00am and 4:30pm (Pacific Time)
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