## **Factory Reset an IX Station**

How to factory reset an IX Door or Master Station.

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## <u>Cause</u>

If the IP address or user information for an IX device is lost, the following procedures will help set the IX device into a "maintenance mode" that will allow you to manually initialize an individual device.

## Solution

To factory reset an **IX-Doo**r station, use the following steps.

- Ensure the PC IP address in the default range (i.e. 192.168.1.100) before begining this process.
- With power **ON**, turn the IX-Door station over to the back side.
- The RESET button is located under the plastic lid, next to the RJ-45 ethernet connection.
- Press and HOLD the reset button for 3-5 seconds, the LED light on the front should begin to flash. Release the button once flashing begins.

<Back>



- This will set the IX-Door station to it's DEFAULT IP address (192.168.1.160) for exactly 1 minute.
- Using a web browser (IE8+ preferred), browse to the unit by typing in "https://192.168.1.160/webset.cgi?login" (If this process takes longer than 60 seconds, you may have to repress the reset button to try again.)
- Type in "admin" for the username and password, then look for INITIALIZE (bottom left). Select this to initialize the device.

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Call Settings		Maintenance
Called Stations		
Incoming call	Initialization	
All Page		
Function Settings	Initialization	
Door Release Settings		
Contact Input Call		
Paging Settings		
Network Camera Integration	Settings File Management	
E-mail Settings	Download Settings File	
SIE Integration		
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Transfer Settings		
Absent Transfer Settings		
Delay Transfer Settings		
Transfer Schedule Settings	•System Log	
Station Hardware Settings	Dowpload	
Speed Dial Button Settings		
Privacy Setting		
Volume Settings		
Communication Settings		
Monitor Setting		
master Station Display Settings		
Maintenance		
Firmware Update		
Initialization		
Settings File Management		
System Log		
Log out		

To factory reset an **IX-MV** station, use the following steps.

- Ensure the PC IP address in the default range (i.e. 192.168.1.100) before begining this process.
- With power **ON**, have the device right-side-up and facing you.
- The **RESET** button is located under the plastic covering for the **SPEED DIAL** buttons on the right-hand side of the device.
- Press and HOLD the reset button for 3-5 seconds, the LED light on the front should begin to flash. Release the button once flashing begins.

## Article: IX-T-804



- This will set the IX-MV station to it's DEFULT IP address (192.168.1.160) for exactly 1 minute.
- Using a web browser (IE8+ preferred), browse to the unit by typing in "https://192.168.1.160/webset.cgi?login" (If this process takes longer than 60 seconds, you may have to repress the reset button to try again.)
- Type in "admin" for the username and password, then look for INITIALIZE (bottom left). Select this to initialize the device.

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Called Stations	a Table Bandlar
All Page	• Initialization
Function Settings	initialization
Door Release Settings Contact Input Call	
Paging Settings	
Network Camera Integration E-mail Settings	Settings File Management
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Transfer Settings	Choose File No file chosen Upload Se
Absent Transfer Settings	
Delay Transfer Settings Transfer Schedule Settings	
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Speed Dial Button Settings	Download
Privacy Setting	
Communication Settings	
Monitor Setting Master Station Display Settings	
Maintenance	
Firmware Update	
Initialization Settings File Management	
System Log	
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Log out	
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For more details about the features and information above, please contact Technical Support between 6:00am and 4:30pm (Pacific Time) Aiphone Corporation | tech@aiphone.com | 6670 185th Ave NE, Redmond, WA 98052 | P: 800.692.0200 F: 800.525.3372