

**MarinHealth Medical Center installs Aiphone's IX Series intercom systems  
to increase communication, patient privacy**

*The new system was part of a \$535 million expansion*

**Redmond, Wash. – June 29, 2021** –Aiphone, the leading international manufacturer of intercom and security communication products, has installed its IX Series intercom system, complete with a custom door station, at MarinHealth Medical Center, a state-of-the-art medical facility in Northern California.

The 327-bed, independent medical facility serving the North Bay community, opened Oak Pavilion, a 260,000-square-foot, four-story cutting-edge facility focused on patient-centric care and sustainable building design.

An integral part of the \$535 million expansion included the addition of intercom systems through its medical and surgical rooms, waiting rooms, Intensive Care Units (ICU), and Newborn Intensive Care Units (NICU). In addition, the facility installed customized door stations for 30 anterooms – an area that act as containment barriers, separating patient rooms from visitor walkways.

“We ended up choosing Aiphone’s IX Series, as we felt it was the best option to meet our needs,” said Nick Tournis, who was IT operations consultant at MarinHealth Medical Center during this installation. “It’s future-focused, networked and features an IP-based system, all of which are ideal for a state-of-the-art medical facility.”

Tournis said Aiphone worked to identify the best solution for meeting the hospital’s needs and the IX Series encompasses all the different communication needs required by the facility, as well as providing flexibility for future expansion.

Aiphone system solves a number of major pain points for the hospital, especially in improving visitor and patient experience. In addition, each of the units in the new pavilion – including the emergency department, intensive care unit, maternity ward, surgical center and neonatal intensive care units – required a system allowing doctors, nurses and other staff to travel freely between patient areas and waiting areas.

The intercom stations in these areas also provide video, which allows for additional monitoring in cases of suspicious activity, and the ability to make duress calls in the event of an emergency.

Visit the Aiphone website for more information on the MarinHealth Medical Center project [and its IX Series IP Video Intercom System.](#)

### **About Aiphone**

Aiphone's wide breadth of high-quality, reliable products offer solutions for security points in almost any application. Known for design simplicity, technical excellence, and backed by award-winning customer support, our highly configurable systems range from DIY audio intercoms, through sophisticated video entry systems, all the way to enterprise-level, IP-based communication networks with emergency call stations. For more information visit <http://www.aiphone.com/home/>

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