

### **Aiphone Enhances Intercom Solutions to Include Two-Way Video with T-Coil Technology**

*This integration will offer enhanced capabilities for the hard of hearing, including using sign language to communicate*

**Redmond, Wash. – November 11, 2021** – Aiphone, the leading international manufacturer of intercom and security communication products, has added further capabilities in its IXG Series tenant, guard, and entrance stations to now include integration with both two-way video and telecoil (t-coil) technology. This will provide enhanced video intercom capabilities for hard of hearing individuals.

This integration ensures a more effective method of intercom communication while also meeting ADA regulations. With the IXG Series, hard of hearing tenants and visitors can now see each other through two-way video, which provides a clear and direct way for sign language to be seen between the entrance station and the guard station. In addition, for those who wear compatible hearing aids, t-coil technology enables crisp, clear audio during the call.

Additionally, many IXG components are equipped with t-coil technology to transmit an electromagnetic signal that enables an individual wearing a compatible hearing aid to pick up. This allows a direct connection between the hearing aid and the intercom system to deliver a clearer sound and remove audio interference.

According to The Fair Housing Act, facilities must provide an equally effective alternative to the standard IP video intercom for the deaf and the hard of hearing. This includes two-way video and t-coil interfaces. This feature within the IXG Series makes the solution ideal for multi-tenant facilities, medical centers, and elder-care facilities.

“At Aiphone it’s important that we develop products and solutions that are accessible to all individuals,” said Brad Kamcheff, Marketing Manager for Aiphone Corp.” The introduction of the IXG Series with both two-way video and t-coil technology, provides the industry a versatile solution that offers visual engagement while also addressing the requirements of the Americans with Disabilities Act.”

T-coil technology integration allows for reduced background noise and the delivery of full spectrum sound frequencies to a hearing aid. T-coil bypasses the source audio microphone signal to directly connect to the hearing device. This technology provides for a much clearer sound by significantly reducing background noise.



The IXG Series from Aiphone features the benefits of an IP intercom with the versatility of a multi-tenant solution, all powered by a single, full-featured system. IXG Series solutions are ideal for commercial sites, industrial facilities, schools, campuses, parking garages, retail, emergency calling, and correctional applications.

Visit the Aiphone website for more information on the [IXG Series IP Multi-Tenant Video Intercom](http://www.aiphone.com).

### **About Aiphone**

Aiphone's wide breadth of high-quality, reliable products offer solutions for security points in almost any application. Known for design simplicity, technical excellence, and backed by award-winning customer support, our highly configurable systems range from DIY audio intercoms, through sophisticated video entry systems, all the way to enterprise-level, IP-based communication networks with emergency call stations. For more information visit <http://www.aiphone.com/home/>

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